

Operating Manual



THM6000R7001 RedLINK™ Internet Gateway

Before Using This Product

The RedLINK™ Internet Gateway provides remote access to RedLINK thermostats through the internet and smart phones.

Once the new RedLINK Internet Gateway has been installed and connected to the RedLINK Comfort System you will need to:

1. Create an account by visiting www.mytotalconnectcomfort.com.
2. Validate the account.
3. Log in and register the gateway at www.mytotalconnectcomfort.com by entering the MAC ID and MAC CRC found on the bottom of the device.
4. Download the app from your smart phone's app store to control your comfort from a smart phone or tablet (optional).

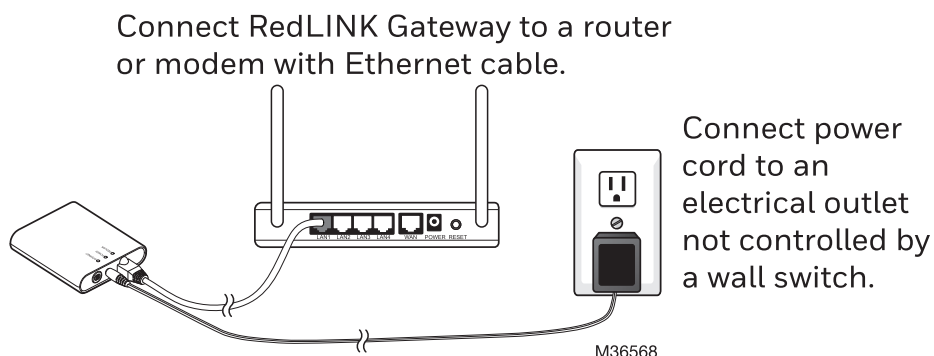
Need Help?

For assistance with this product please visit <http://yourhome.honeywell.com>
or call Honeywell Customer Care toll-free at **1-855-Red-Link (855-733-5465)**

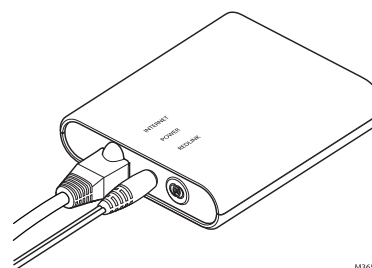


Quick reference

The RedLINK Internet Gateway connects to an internet router with a standard Ethernet cable (provided). The Gateway is then connected to the power adapter (provided) and plugged into a wall outlet as shown below.



The MAC ID and MAC CRC, found on the bottom of the device, are used to register the Gateway at www.mytotalconnectcomfort.com for on-line remote access of your climate control system.



Quick reference to LEDs

Internet LED

Solid Red: No Ethernet Connection (cable disconnected or Ethernet connection error)

Solid Amber: Ethernet Connection Detected (cable connected and Gateway is retrieving the IP address)

Blinking Amber: Acquiring DHCP

Blinking Green: Data Exchange with TCC

Solid Green: Normal, Connected to TCC

RedLINK LED

Off: The Gateway is not connected to the RedLINK system

Green (flashing): The Gateway is connecting to the RedLINK system

Green: The Gateway is connected to the RedLINK system

Red: The RedLINK Internet Gateway is not communicating with the RedLINK system.

Power LED

Solid Green: The Gateway is powered

